

INFORMATION NOTE ON THE PROCESSING OF PERSONAL DATA¹ LEGAL ENTITIES CUSTOMERS

B.R.D. - Groupe Société Générale S.A., headquartered in Bucharest, 1-7 Ion Mihalache Blvd., District 1, registered with the Trade Registry under no. J/40/608/19.02.1991, tax/registration identification code (CUI/CIF) RO 361579, registered with the Banks Register under no. RB-PJR-40-007/1999 (“**BRD**”, “**Bank**” or “**We**”), is processing personal data in its capacity as **controller**.

Being related to a certain extent to the Customer/future Customer, the Bank processes personal data of the following categories of **data subjects** (hereinafter collectively referred to as the “**Data Subjects**”): (legal or conventional) representatives of the customer, persons responsible for the management, other persons in key/major positions within the Customer’s enterprise; direct and indirect associates of the Customer; beneficial owners of the Customer; guarantors and co-debtors, natural persons; members of the above-mentioned persons’ families, as appropriate; persons authorised to administer the account and delegates; card users; contact persons appointed by the Customer; other natural persons mentioned in the documents that the Customer made available to the Bank (such as initial owners of the asset to be established as guarantee) or in a relevant relationship with the Customer (such as the assigned debtors) or other natural persons whose data is processed by the Bank in order to carry on the relationship with the Customer.

I. WHERE DO WE GET THE PERSONAL DATA FROM?

We process the personal data:

- **that the Data Subject provides directly to us**, for instance when the Data Subject acts in relation with the Bank in their capacity as:
 - (a) legal representative or, as the case may be, authorised representative of a Customer,
 - (b) person authorised to administer the account or delegate of a Customer,
 - (c) contact person appointed by the Customer or
 - (d) guarantors or co-debtor.
- **that we get from the Customer**, by their legal or conventional representatives, such as data provided by the Customer with regard to the management members, associates or beneficial owners, other natural persons mentioned in the documents that the Customer made available to the Bank.
- **that we already have in our database**, for instance when the Data Subject (e.g. the associate or legal representative of the Customer) is already a customer of the Bank (for instance, as natural person or, as the case may be, as authorised natural person).

Also, we may obtain and process personal data of the Data Subjects from **other sources**, such as:

- **public institutions and authorities** (e.g. ANAF, MFP, ONRC, FNGCIMM, BNR - Central Credit Register (CRC) or Payment Incidents Register (CIP), other guarantee funds, management authorities, etc.). For instance, we may interrogate the databases of the public authorities/institutions in order to obtain certain information, such as: fiscal status of the Data Subjects; should the Data Subject is part of groups of natural persons and/or legal entities representing a group of customers;
- **electronic registers and databases** (e.g. portal of the Courts of law, Credit Register, entities authorised to administer databases with persons accused of terrorism financing and those politically exposed, RNPM, ANCP, BPI, OCPI, Official Gazette, etc.)
- **business partners**, especially the Bank’s services providers. For instance, we may find out new contact details of the Data Subjects (e.g. address, phone number) from the agencies providing claims recovery services to Us, data that the latter ones obtain from their own sources;
- **online platforms** (social media and internet) accessible to public;
- **Entities involved in payment transactions** (e.g. international card organizations such as Visa and MasterCard, economic operators accepting card payments, banks and other payment institutions involved in payment schemes). For example, when conducting card transactions, we

¹Drafted according to the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (“GDPR”), applicable since 25 May 2018.

may receive certain data needed to make payments (e.g., card data, transaction amounts) from merchants who accepted the card payment. Also, in other types of transactions (such as credit transfer, direct debit, debit instruments- check, bill of exchange, promissory note), we may receive your data from a bank/third-party institution where it was initiated the transaction via interbank payments and communication schemes/ systems (such as SEPA, Regis, SENT or SWIFT).

- **entities within BRD Group and SG Group;**
- **other credit institutions;**
- **insurance companies;**
- **companies managing pension and investment funds;**
- **Central Securities Depository** as company keeping the register of the Bank's shares
- **Other entities**

The Data Subjects' refusal to provide Us certain personal data may cause, under certain circumstances, the impossibility for the customer to have a relationship with the Bank or to contract/continue to provide the intended product or service.

II. WHICH CATEGORIES OF DATA DO WE PROCESS?

As appropriate, the Bank processes the following categories of data of the Data Subjects:

- **identification data**, such as name, first name, NIN, series and number of the identity card/ another document used for identification purposes (e.g. passport, residence permit, etc.), as well as other information therein (e.g. date and place of birth, citizenship, etc.), signature.
- **contact details**, such as: address of domicile, address of correspondence (business address), e-mail, telephone.
- **data necessary to assess the Customer's eligibility**, such as:
 - information about professional qualification, e.g. information about the profession, the employer's name, the position occupied, etc.;
 - "know your customers" information, e.g. public office held, political exposure, special relationships with BRD Group etc.;
 - information about the economic and financial status, e.g. income, solvency, credit history, information about contracts with the same subject matter, entered into with the Bank;
 - transactional information (such as history of transactions, deposits, saving accounts, etc.);
 - information about fraudulent or, as the case may be, potentially fraudulent activities both as regards the accepting merchants and of the other Customers, e.g. incriminations and convictions for (attempted) fraud, perpetration of administrative or criminal offences (e.g. for actions of money laundering and/or terrorism financing);
 - data related to the guarantee, e.g. information about the initial owners of the immovable asset established as guarantee.
- **data** regarding the location where certain transactions take place (e.g. for operations performed at the Bank's ATMs or POSs);
- video recordings when the Data Subject visits one of the Bank's locations;
- **any other data necessary or expedient** for carrying-out the Bank's activity, according to law.

III. WHY DO WE PROCESS PERSONAL DATA?

A. ENTERING INTO A RELATIONSHIP WITH THE BANK. PROVIDING FINANCIAL AND BANKING PRODUCTS AND SERVICES. PRODUCTS AND SERVICES MANAGEMENT

We process the Data Subjects' personal data in order to check the Customer's/ future Customer's eligibility to enter into a relationship with the Bank and to contract the intended banking product/ service.

When responding to a request for contracting a banking product/ service for a customer, we have to verify certain aspects (whether the Data Subject acts as legal representative of the Customer or whether this one is an affiliate of that Customer) in order to make sure that the prudential requirements for entering into contractual relationships with the Customer are met.

For the purpose of entering into and performing the contract with the Customer, we verify certain aspects in order to prevent and combat frauds and/or to guarantee banking secret.

We are also processing the Data Subjects' data in order to comply with the legal obligations related to the identification of persons accused of criminal offences that may affect the security and integrity of the financial system, the identification of persons accused of terrorism or money laundering actions, etc. The consequences of such verifications may consist in declining the provision of the banking products or services to the Customer, in the event that a Data Subject is in such situation.

We may contact the Data Subjects using various channels (e.g. telephone, e-mail, SMS) in order to communicate different aspects related to the status of the contract or the banking product/ service contracted by the Customer. At the same time, we process personal data for both physically and electronically filing the documents with regard to the Customer and the Bank, in order to perform a record service with regard to the documents/ envelopes sent to the Bank during the relationship with the Customer, as well as to carry-out some courier activities with regard to the documents/ envelopes containing personal data.

We may process data of the Data Subjects in order to perform the contract entered into with the Customer for the record/ courier services with regard to the documents/ envelopes care sent to the Bank during the relationship with the Customer.

Grounds:

Compliance with the legal obligations at BRD's charge as well as **BRD's legitimate interest:**

- a) to respond to the requests to contract banking products/ services received from legal entities and to verify its Customers' eligibility from the perspective of legal regulations and of the prudential requirements for entering into contractual relationships with the future Customer, of internal policies and of standards imposed within BRD Group;
- b) consisting in the need to process the data of the Data Subjects for entering into and performing in an optimal and efficient manner the contracts with the Customers which are legal entities in relationships/legal relations with the data subjects.

B. ECONOMIC, FINANCIAL AND ADMINISTRATIVE MANAGEMENT. INTERNAL USE ANALYSES AND INQUIRIES

We use the personal data of the Data Subjects for the purpose of organising in an optimal manner and of making more efficient Our activity. To this effect, we may use the personal data of the Data Subjects, *inter alia*:

- to organise some internal databases as support for the activity carried-out by the Bank's structures and divisions;
- to improve and optimise the activity of BRD network, as well as Our processes, products and services;
- to efficiently organise, carry-out and/or manage the debt collection and claims recovery activity;
- to conduct various financial analyses, in an aggregated format, with regard to the yield of BRD network and its personnel (including the Bank's sales force);
- to draft various reports, in an aggregated format, concerning (a) BRD activity and performance on financial and banking markets, as well as (b) its exposure towards other financial institutions;
- to investigate potential frauds/ suspected frauds in the banking operations;
- to support Our position in various inquiries, administrative and legal proceedings, litigations, etc. in which the Bank is involved;
- as regards different analyses, internal audit procedures and/or inquiries conducted by the Bank, on its own initiative or as a result of a notice received from a third party entity (including public authorities);
- to manage the inspections/ inquiries initiated by public authorities.

Grounds:

BRD's legitimate interest in making its activity more efficient and optimising it.

C. SUPPORT SERVICES AND COMPLAINTS MANAGEMENT

We are processing the personal data of the Data Subjects in order to solve their requests or those of other persons, as well as in order to provide you/them additional information with regard to Our products and services intended for legal entities.

We are making audio recordings of the conversations with the Data Subject in order to improve Our services' quality, as well as in order to prove (a) the Customer's requests/ complaints with regard to a certain banking product/ service, as well as, possibly, Our answer, respectively (b) the Customer's consent/ option/ preferences for a certain product or service of the Bank. In case the Data Subject does not wish to have the conversation recorded as above mentioned, this one may contact us, on behalf of the Customer, using the available channels, such as by e-mail or by writing us at Our contact address. In this latter case, the actual solution of the Customer's request/ complaint will not be affected in any way, but it is possible to have a longer term for solving the same.

Grounds:

Compliance with the legal obligations at BRD's charge and BRD's legitimate interests (i) to avoid sustaining any adverse consequences, and **(ii)** to carry-out the activity according to the internal standards and to those established within the group;

The consent of the data subject for having the conversation recorded, as well as BRD's legitimate interest to keep the recording.

D. COMMERCIAL COMMUNICATIONS SENT TO LEGAL ENTITIES

Our intention is to keep the Customer informed about the news related to the products and services of the Bank and/or of other companies within BRD group or within Société Générale group that are present in Romania as well as about the products/services of our partners.

We may use the contact details of the Data Subjects (legal representatives and/or contact persons indicated by the Customer) in order to send commercial communications to the Customer.

In order to provide banking products and services as pertinent as possible, the Bank analyses the data and information about the Customer which may include also data of the Data Subjects. Such analyses do not lead to exclusively automated decision-making.

Data Subjects may object to the processing of their contact details for the transmission of commercial communications sent to the Customer, without affecting however the right of the Bank/ of the Bank's partners to send commercial communications to the Customer using other communication channels/ other contact details, unless the Customer has not withdrawn their consent regarding the reception of commercial communications using remote communication means.

Grounds:

The legitimate interest of BRD and of the Customer to receive commercial communications about the products and services of the Bank, of other companies within BRD group and of Our partners (such as insurance companies, pension funds, lease companies).

Consent of the data subject

The contact details of the Data Subjects are processed to this purpose because they are representatives or, as the case may be, contact persons in relation with the Customer.

E. COMPLIANCE WITH LEGAL REQUIREMENTS AND INTERNAL RULES

We are processing the personal data of the Data Subjects also in order to comply with the legal obligations applicable to credit institutions. For instance, based on the legal obligations that we are bound by, we transmit various reports to pertinent public institutions and authorities, such as: (i) reports about FATCA and CRS persons to ANAF, (ii) reports about suspected transactions to National Office for Prevention and Control of Money Laundering Office (ONPCSB), (iii) reports about payment incidents to Payment Incidents Register (CIP) within NBP. Also, we monitor the transactions of Our customers in order to identify unusual transactions and to prevent frauds.

Besides the legal obligations, we are bound to observe also some internal requirements / as established within Société Générale Group in relation to drafting the reports and to conducting internal/ external audit which, under certain circumstances, may involve/ have as source personal data processing.

Grounds:

Compliance with the legal obligations specific in this field, as well as the legitimate interest of BRD and of Société Générale Group so that the Bank carries-out its activity according to the internal standards and to the standards established within the Group.

F. PAYMENT OF DIVIDENDS TO BRD STOCKHOLDERS

Grounds: legal obligation

IV. TO WHOM ARE WE DISCLOSING PERSONAL DATA?

We may disclose the personal data of the Data Subjects, as the case may be, to:

- a) our Customers which are related to the Data Subjects.
- b) Our Providers of main services, such as:
 - services for interbank payments processing and sending information about interbank operations (e.g. SWIFT - Society for Worldwide Interbank Financial Telecommunication, Transfond S.A. for the national payment systems);
 - services offered by international card organisations (e.g. MasterCard, Visa etc);
 - services offered by providers of payment processing services;
 - services for issuing and individualising bank cards;
 - services for assessing the assets and other properties;
 - services for providing terminals used to transfer funds electronically at the point of sale (Electronic Funds Transfer at Point of Sale - POS);
 - services for recovering claims and/or collecting debts;
 - insurance companies;
 - Custodian of securities;
 - Chartered accountants;
 - services of investment agents/brokers on capital markets or other financial intermediations.
- c) Providers of **marketing services**, such as:
 - Marketing agencies;
 - Agencies for market research and surveys;
 - Agencies for sending marketing communications (e.g. e-mailing commercial offers).
- d) Our Providers of **support and/or ancillary services**, such as:
 - electronic communications services (e.g. e-mailing, SMS etc.);
 - real estate agencies;
 - bailiffs;
 - IT services (e.g. maintenance, support, development);
 - audit services;
 - services for archiving in physical and/or electronic format;
 - post and courier services;
 - services for transporting valuables;
 - legal and notary services or other advice services;
 - services for the personnel's training.
- e) **Public institutions and authorities** in Romania or abroad, such as:
 - National Bank of Romania (BNR);
 - Financial Supervisory Authority (ASF);
 - National Office for Prevention and Control of Money Laundering Office (ONPCSB);
 - National Tax Administration Authority (ANAF);
 - Competition Council;
 - Courts of law and other judicial entities (such as the police, the Prosecutors' offices attached to the Courts of law, National Anticorruption Directorate - DNA etc.);
 - OCPI;
 - Exim Bank;
 - Management authorities;
 - FGDB, FNGCIMM, FGCR, FEI;
 - National Property Register (NPR);
 - National Supervisory Authority for Personal Data Protection (ANSDPDP);
 - Bucharest Stock Exchange (BVB).
- f) **Other partners of the Bank**, such as Credit Register, Central Securities Depository, international securities depositories, global/ local custodians, financial instruments issuers, companies managing pension and investment funds, other financial and banking institutions (for instance, corresponding

banks, banks of financial institutions involved in syndicated loans and the other financial and banking entities involved in payment plans/ systems and interbank communications such as SWIFT, SEPA, ReGIS, financial and banking institutions to which we confirm or which we request to confirm the signatures and/or certain information that may be found in the credit worthiness letters, letters of bank guarantee, other letters sent by the Bank's Customers in favour of their business partners, other entities (such as banks or financial and banking institutions) in relation to the operations for assigning or restructuring the portfolio of claims and/or other rights of the Bank resulted from the legal relationships with the Customer etc.), insurance brokers/ damage assessors, external consultants which provide for Us or, as the case may be, for which We provide various services.

- g) Entities within **Société Générale Group and BRD Group**, according to law. To see the full structure of the Group, please access: <https://www.brd.ro/despre-brd/noutati-si-preses/ultimele-noutati#>.

V. TRANSFER OF DATA ABROAD

As a rule, we transfer personal data only to the States within the European Economic Area (EEA) or to the States that were acknowledged to offer an adequate level by a decision of the European Commission.

However, we may also transfer personal data to other States than those mentioned above, should:

- a) The transfer takes place **based on appropriate safeguards** (such as, by using Standard Contractual Clauses adopted by the relevant authority, by using other clauses - provided that these ones are approved by the relevant authority, or the Binding Corporate Rules applied within BRD);
- b) The transfer is **necessary for the performance of the contract** entered into with the Customer, for instance in the event that the Data Subject requests, on behalf of the Customer, the transfer of money into an account of a bank located in a third country and thus we have to disclose your personal data in order to perform the requested banking operation;

Note: In order to perform a transfer of funds abroad, the banks (including the Bank) are using the SWIFT services for disbursement. SWIFT is temporarily saving the data about the transactions operated through SWIFT platform on the servers located within EU, and not in the United States. According to the laws applicable to SWIFT, this one may be compelled to disclose to American authorities the data they saved on the servers located in SUA for activities related to money laundering prevention and to combat terrorism financing.

- c) Other cases allowed by law.

VI. HOW LONG DO WE KEEP THE DATA SUBJECTS' DATA?

We keep the personal data of the Data Subjects as long as necessary for accomplishing the objectives for which the same was collected, in compliance with the legal provisions applicable in this field, as well as the internal procedures regarding data retention (including the archiving rules applicable within BRD).

VII. WHICH ARE THE RIGHTS OF THE DATA SUBJECT?

According to law, Data Subjects have the following rights related to personal data processing:

- a) **Right of access:** Data Subjects may obtain from BRD the confirmation that we are processing their personal data, as well as information about the specific nature of the processing such as: purpose, categories of personal data undergoing processing, recipients of data, period for which the data are stored, existence of the right to rectify, erase or restrict the processing. Such right allows the Data Subjects to obtain freely a copy of the personal data undergoing processing, as well as any additional copies against charge;
- b) **Right to request the rectification of data:** Data Subjects may request us to modify the inaccurate data of the Data Subjects or, as the case may be, to complete the data that are incomplete;
- c) **Right to erasure:** Data Subjects may request the erasure of their personal data when: (i) the personal data are no longer necessary in relation to the purposes for which we have collected, and we are processing the same; (ii) the consent for the processing of personal data was withdrawn and we are no longer able to process the same on other legal grounds; (iii) the

- personal data are processed unlawfully; respectively (iv) the personal data have to be erased for compliance with the pertinent legislation;
- d) **Withdrawal of consent:** Data Subjects may withdraw at any time their consent for the processing of personal data which are processed based on consent;
 - e) **Right to object:** Data Subjects may object at any time to processing for marketing purpose, as well as to processing based on BRD's legitimate interest, on grounds related to their particular situation;
 - f) **Restriction:** Data Subjects may request the restriction of processing their personal data where:
(i) they contest the accuracy of the personal data, for a period enabling us to verify the accuracy of those personal data; (ii) the processing is unlawful, and the Data Subject opposes the erasure of the personal data, requesting the restriction of their use instead; (iii) the data are no longer needed for processing, and the Data Subject requests them from us for the exercise of legal claims; respectively (iv) in the event that the Data Subject has objected to processing, pending the verification whether BRD's legitimate grounds in its capacity as controller override those of the Data Subject.
 - g) **Right to portability:** Data Subjects may request, according to law, to receive from us their personal data in a structured, commonly used and machine-readable format. Should the Data Subjects requests us this, we may transmit those data to another entity, where technically feasible.
 - h) **Right to lodge a complaint with the National Supervisory Authority for Personal Data Processing:** Data Subjects have the right to lodge a complaint with the National Supervisory Authority for Personal Data Processing if they consider that their rights were infringed:

**National Supervisory Authority for
Personal Data Processing**

28-30 G-ral. Gheorghe Magheru Blvd.
District 1, postal code 010336
Bucharest, Romania
anspdcp@dataprotection.ro

FOR THE EXERCISE OF THE RIGHTS MENTIONED AT POINTS a) - g) ABOVE, THE DATA SUBJECT MAY CONTACT US USING THE CONTACT DETAILS INDICATED IN SECTION VIII (CONTACT).

VIII. CONTACT

For any questions related to this Information Report, or if the Data Subjects intend to exercise their rights, you may contact us at:

BRD: Attention of: BRD Data Protection Office (DPO)
Address of correspondence:
1-7 Ion Mihalache Blvd., District 1, BRD Tower
postal code 011171, Bucharest, Romania
E-mail: dataprotection@brd.ro