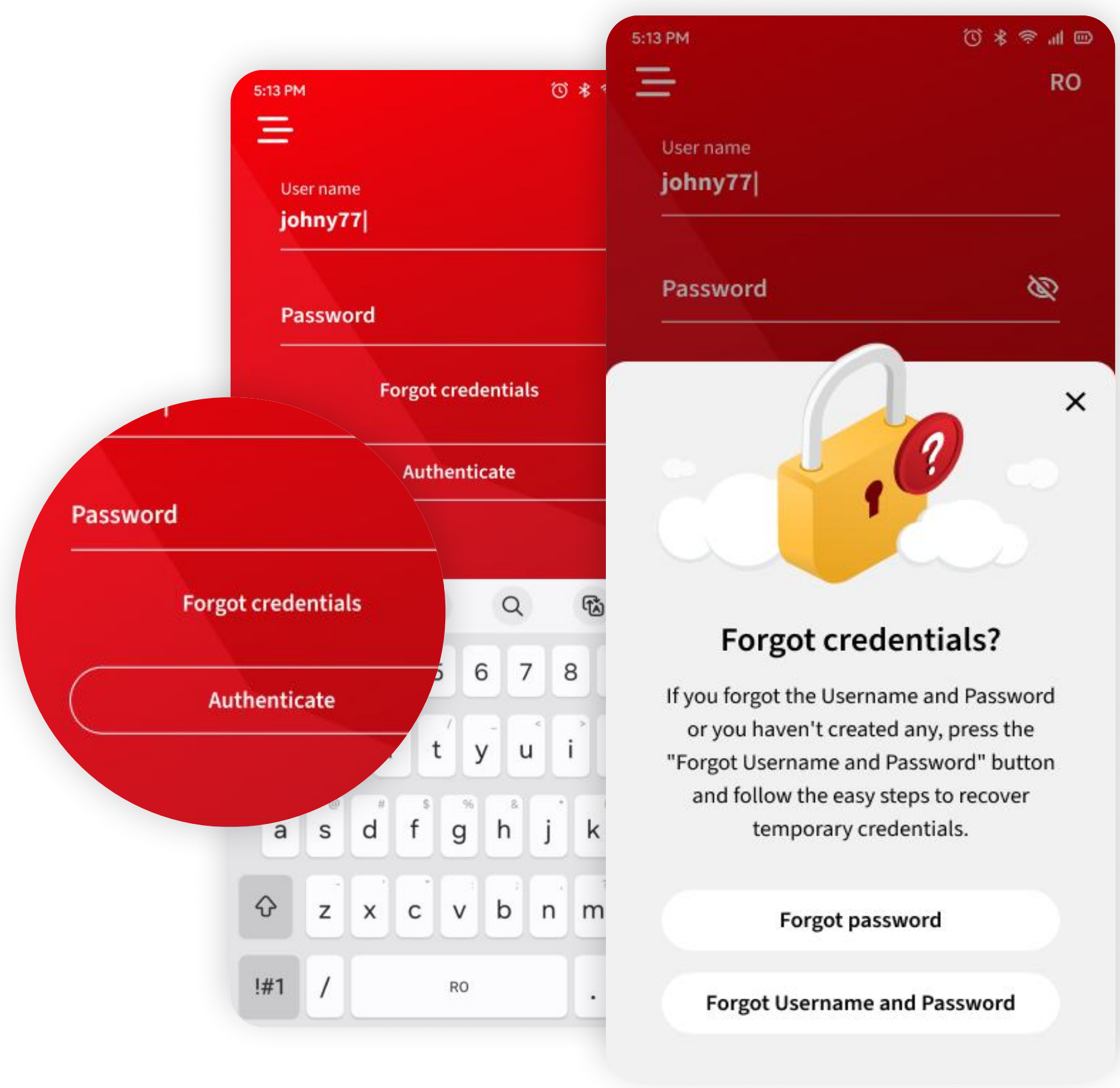


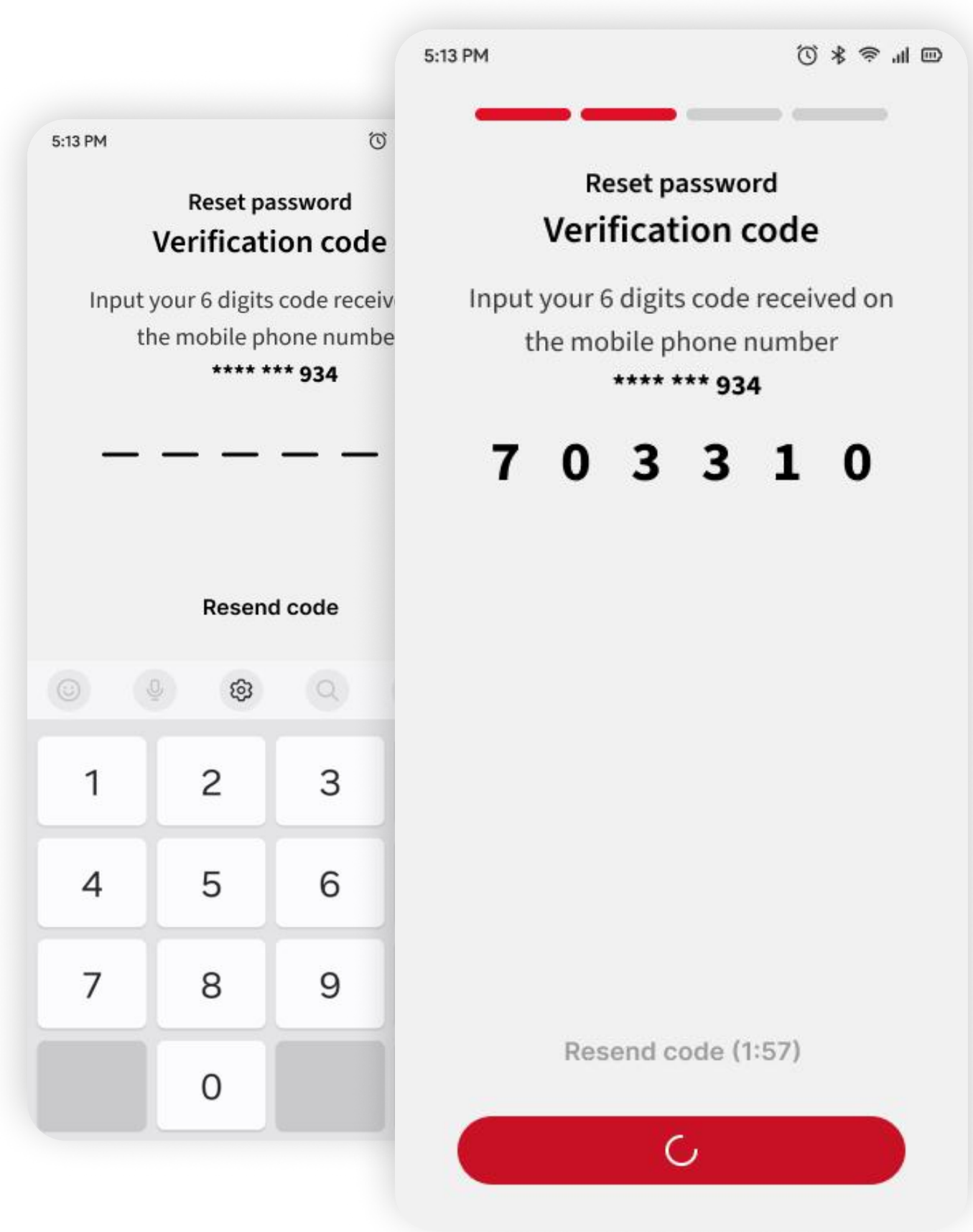
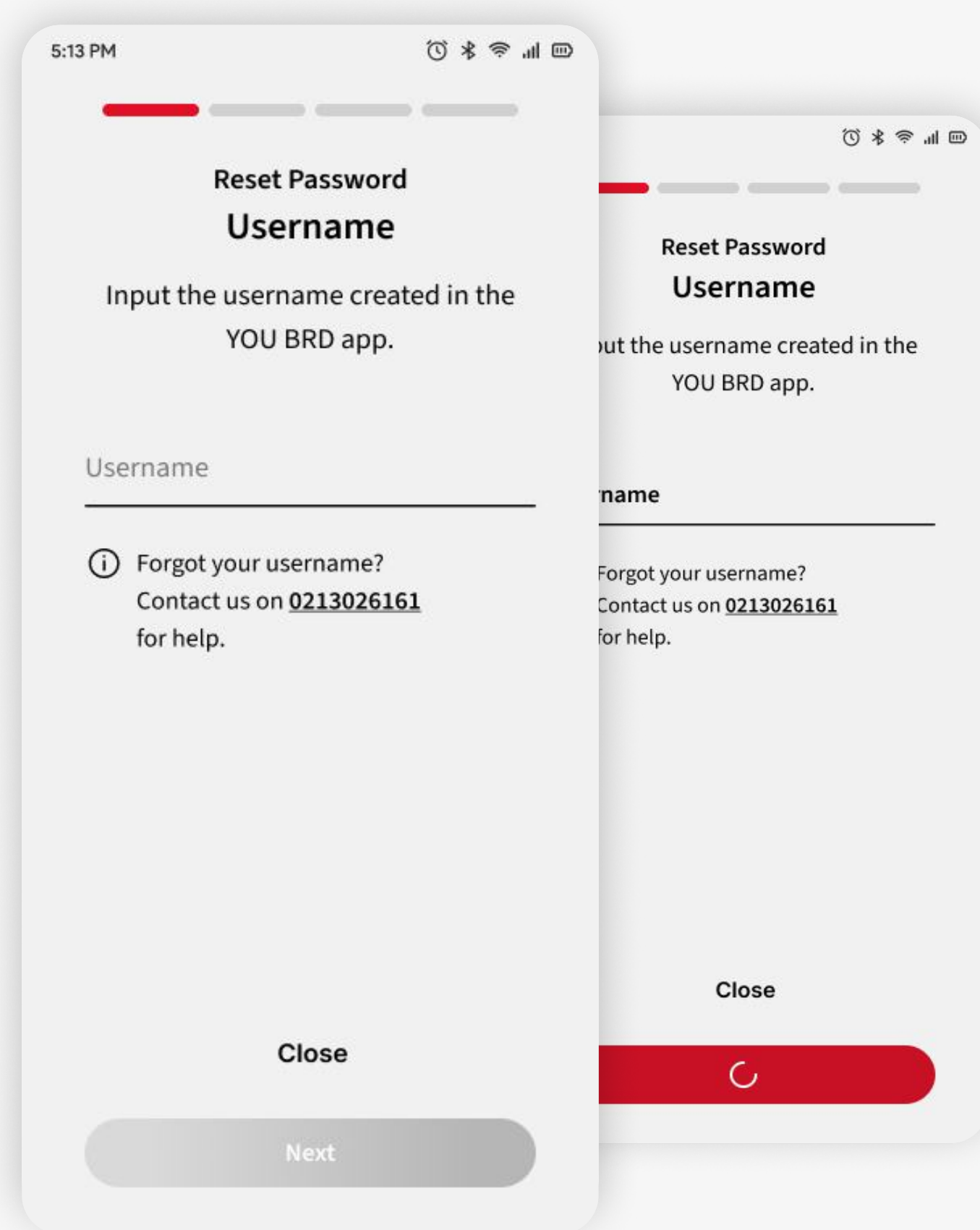


1 FORGOT YOUR PASSWORD?

■ If you have forgotten your password, click on **"Forgot your credentials"** and then on the **"Forgot your password"** button.

2 ENTER USERNAME

■ If you no longer know your username, you will need to access **"Forgot your credentials? - I forgot my Username and Password"**

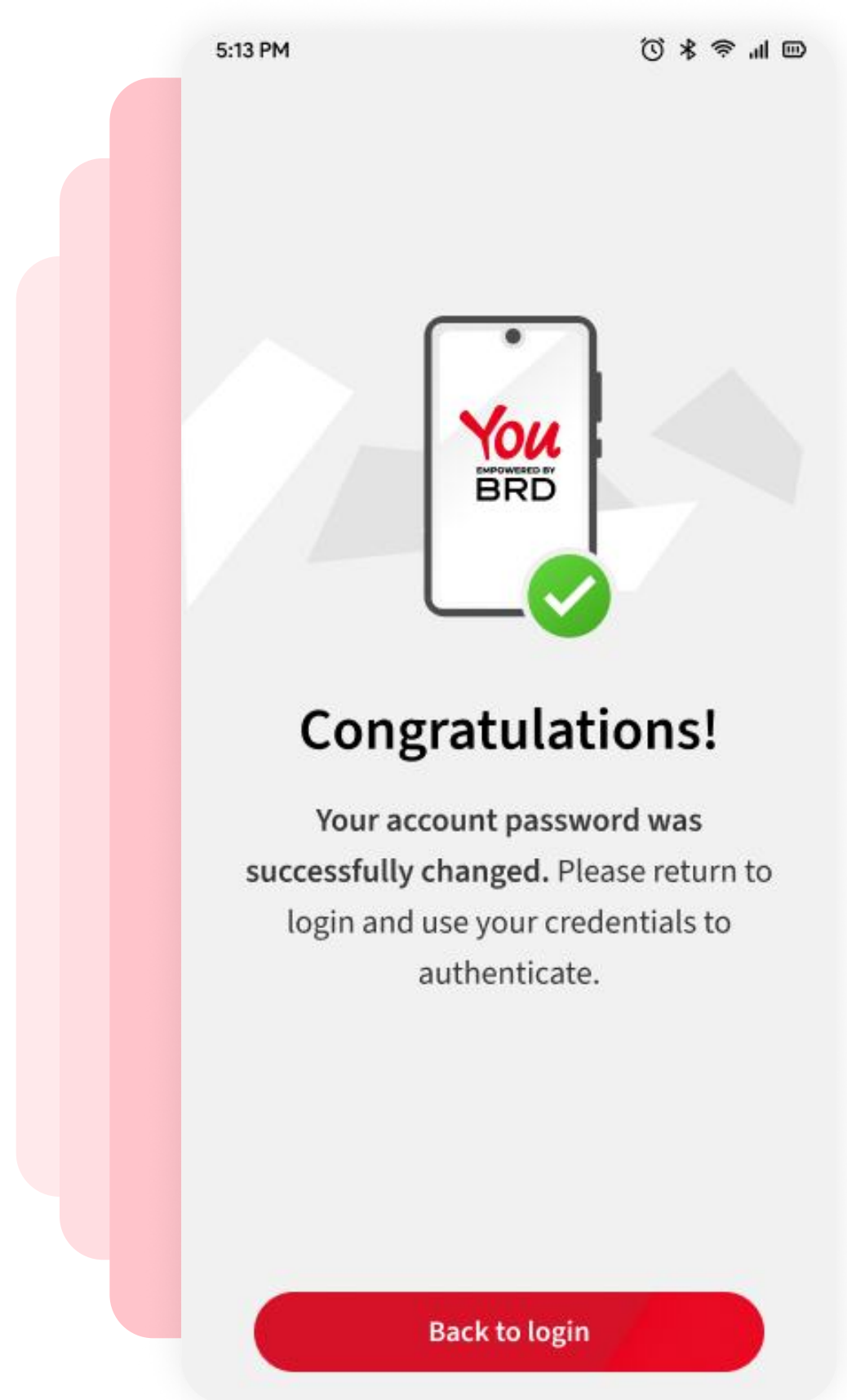
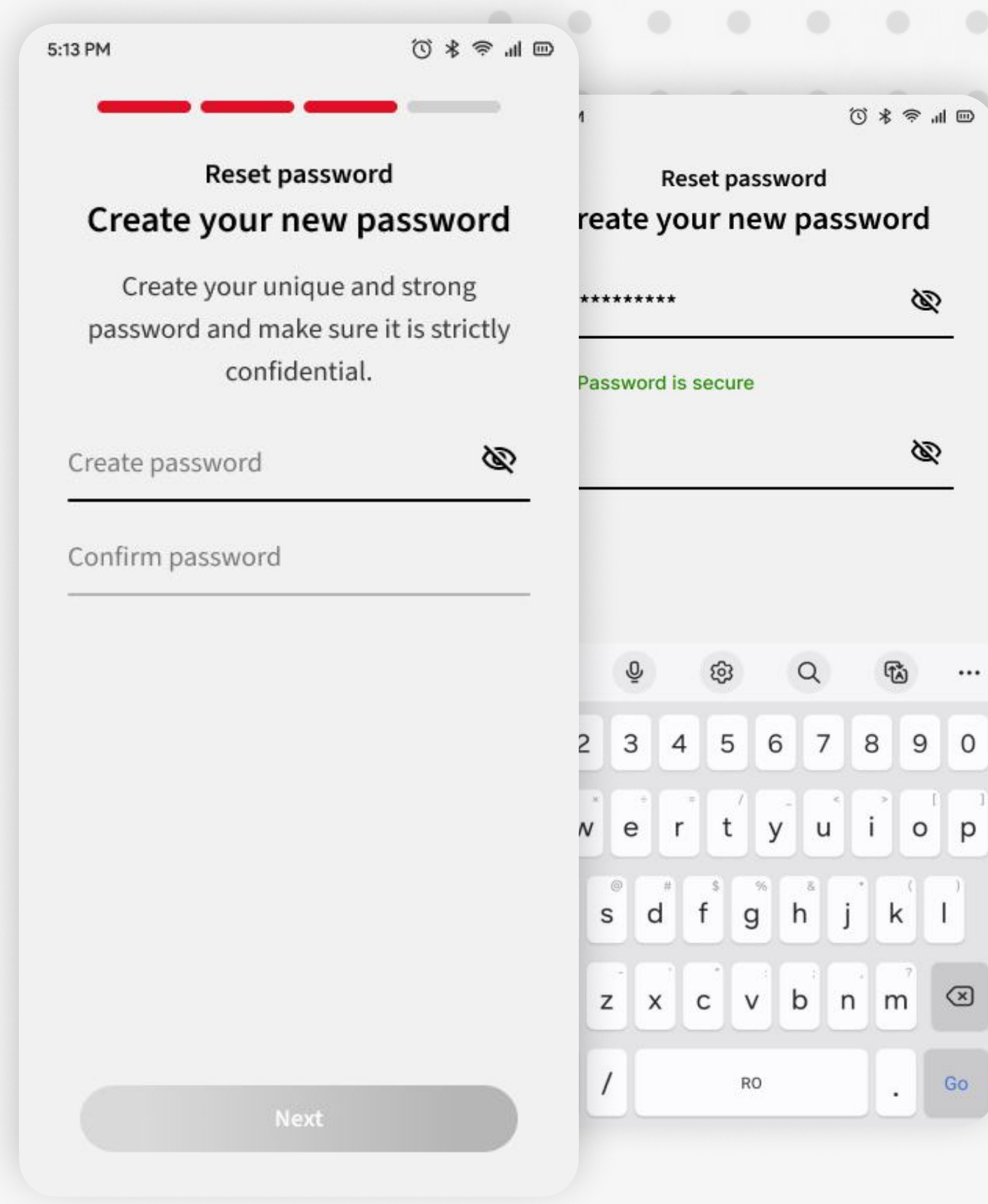


3 VERIFICATION CODE

■ Enter the verification code received via SMS to the phone number declared and associated with your BRD account and then click **"Continue"**

4 CREATE A NEW PASSWORD

■ Choose a password you'll remember, follow the security recommendations, and then click **"Continue"**



✓ CONGRATS!

You can now enjoy the YOU experience on another device!