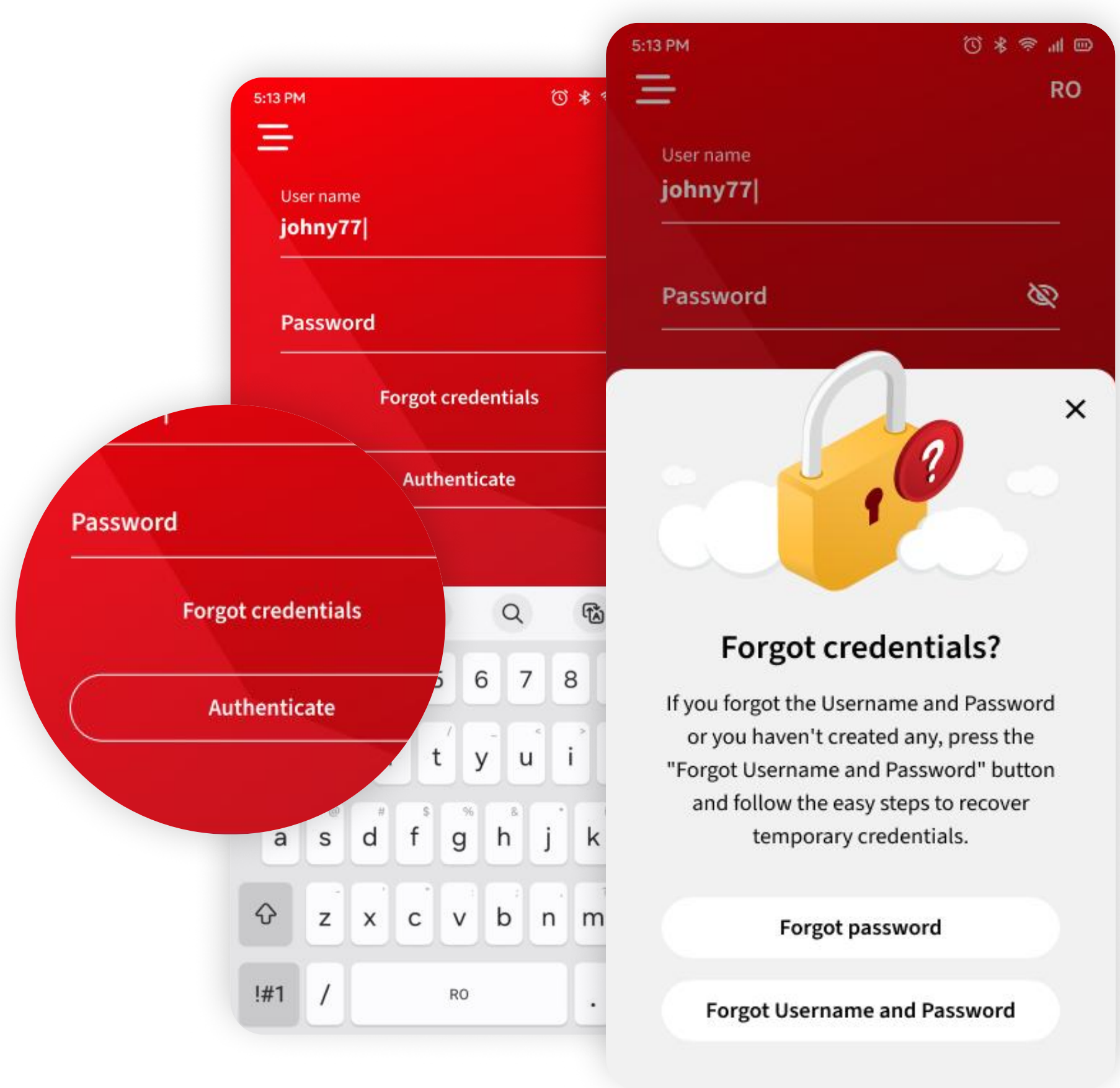


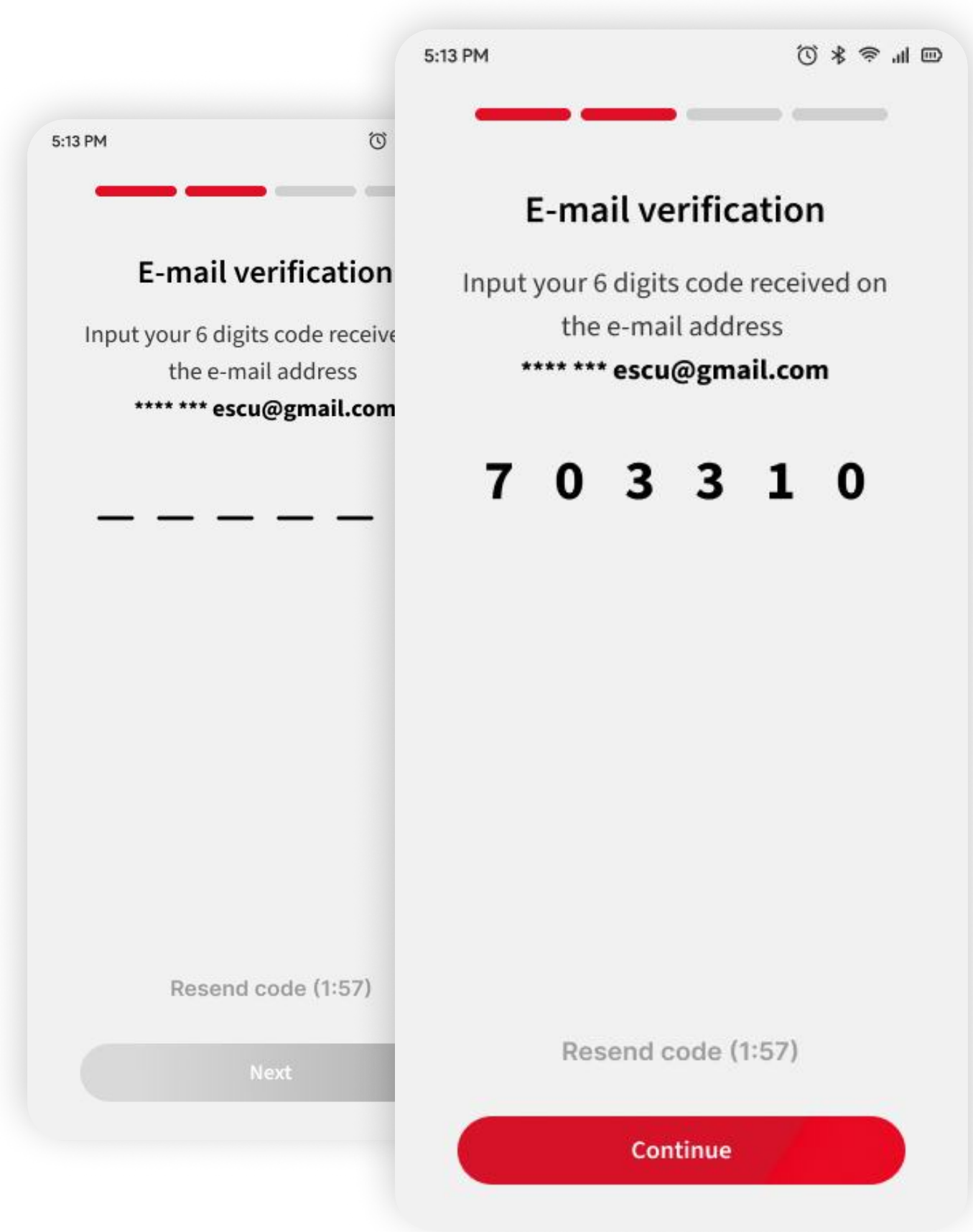
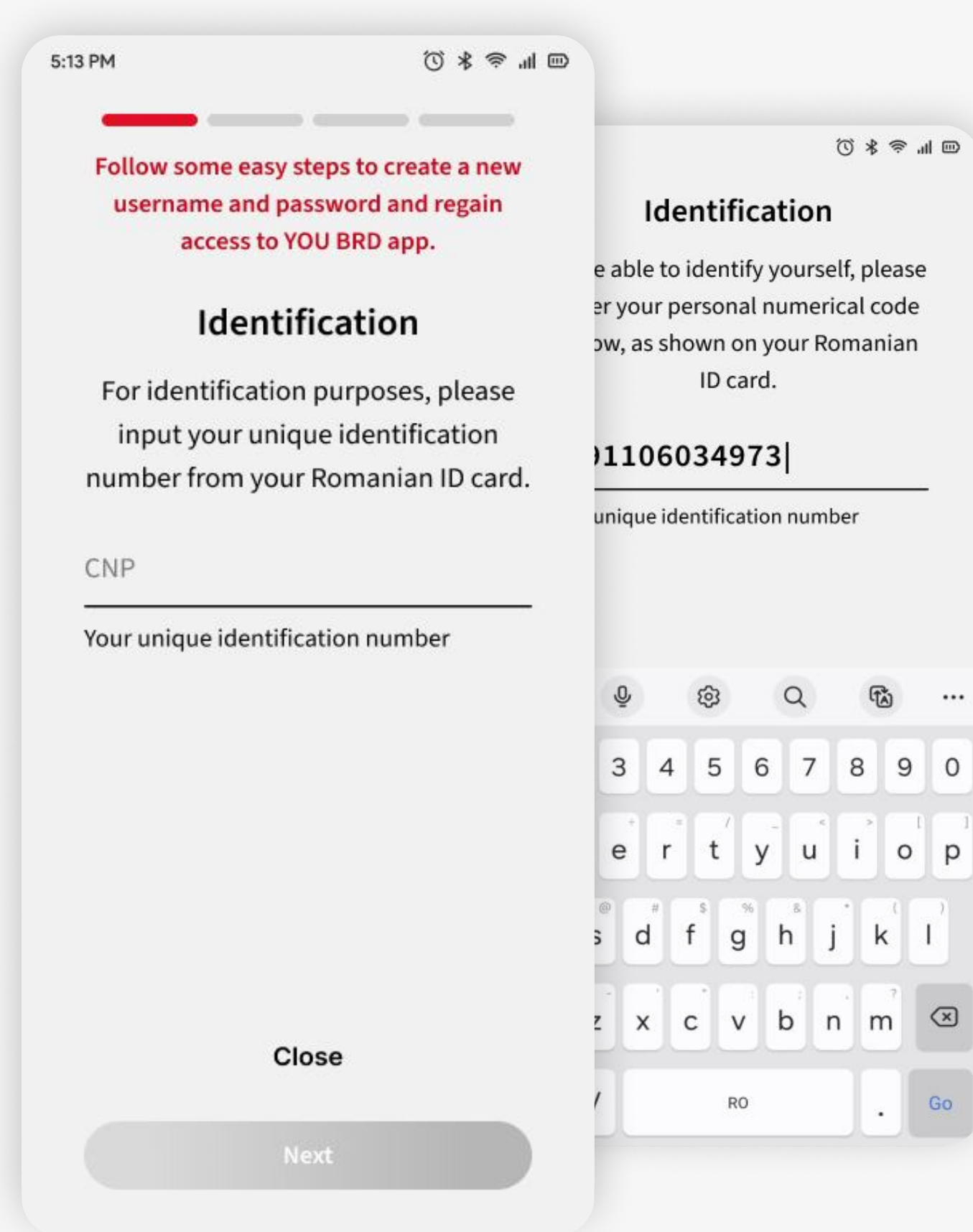


1 FORGOT YOUR USERNAME AND PASSWORD

■ If you have forgotten both your Password and Username, click on **"Forgot your credentials"** and then on the **"I forgot my Username and Password"** button.

2 ENTER YOUR CNP

■ Enter your CNP and click the **"Continue"** button after the brief validation.

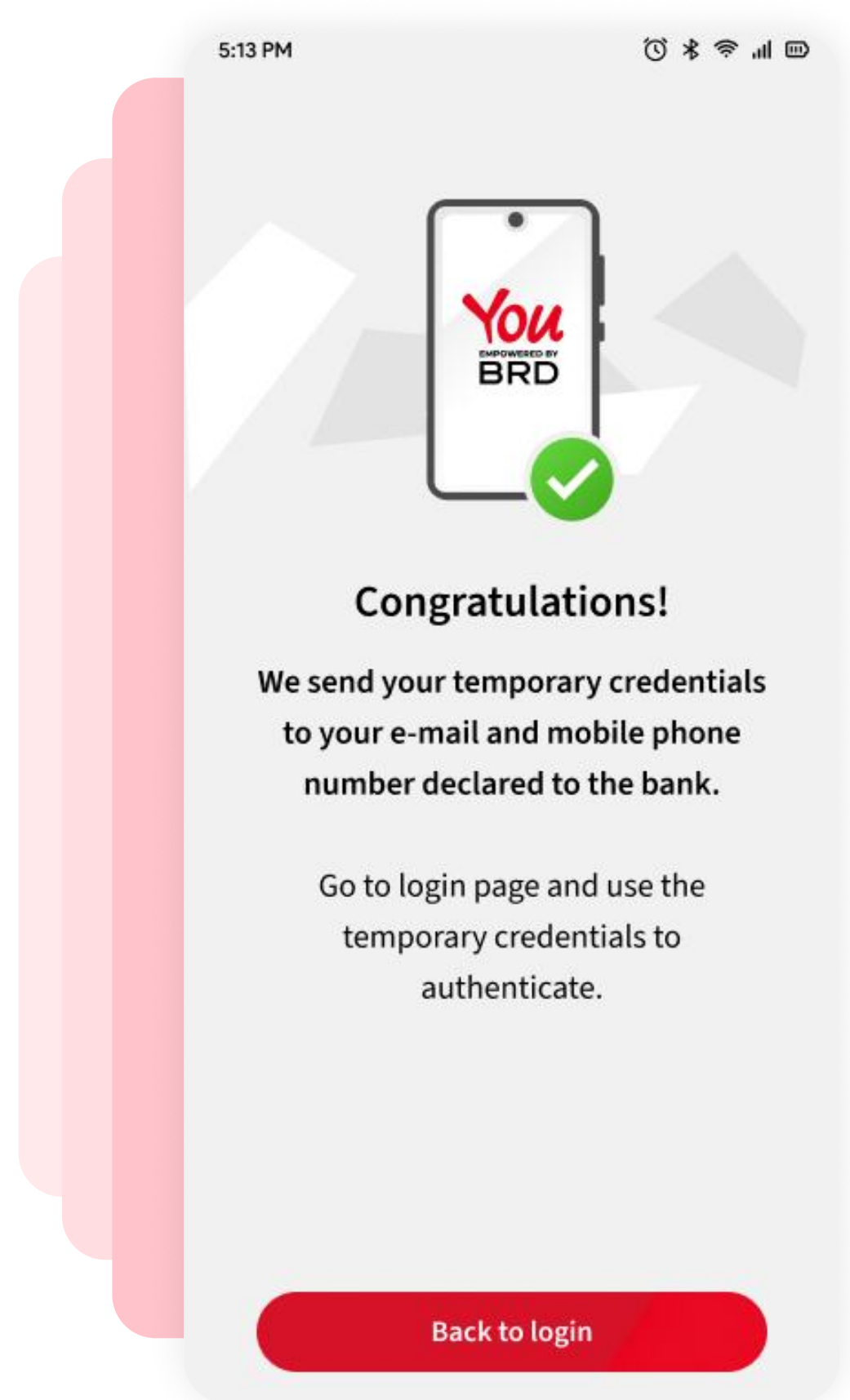
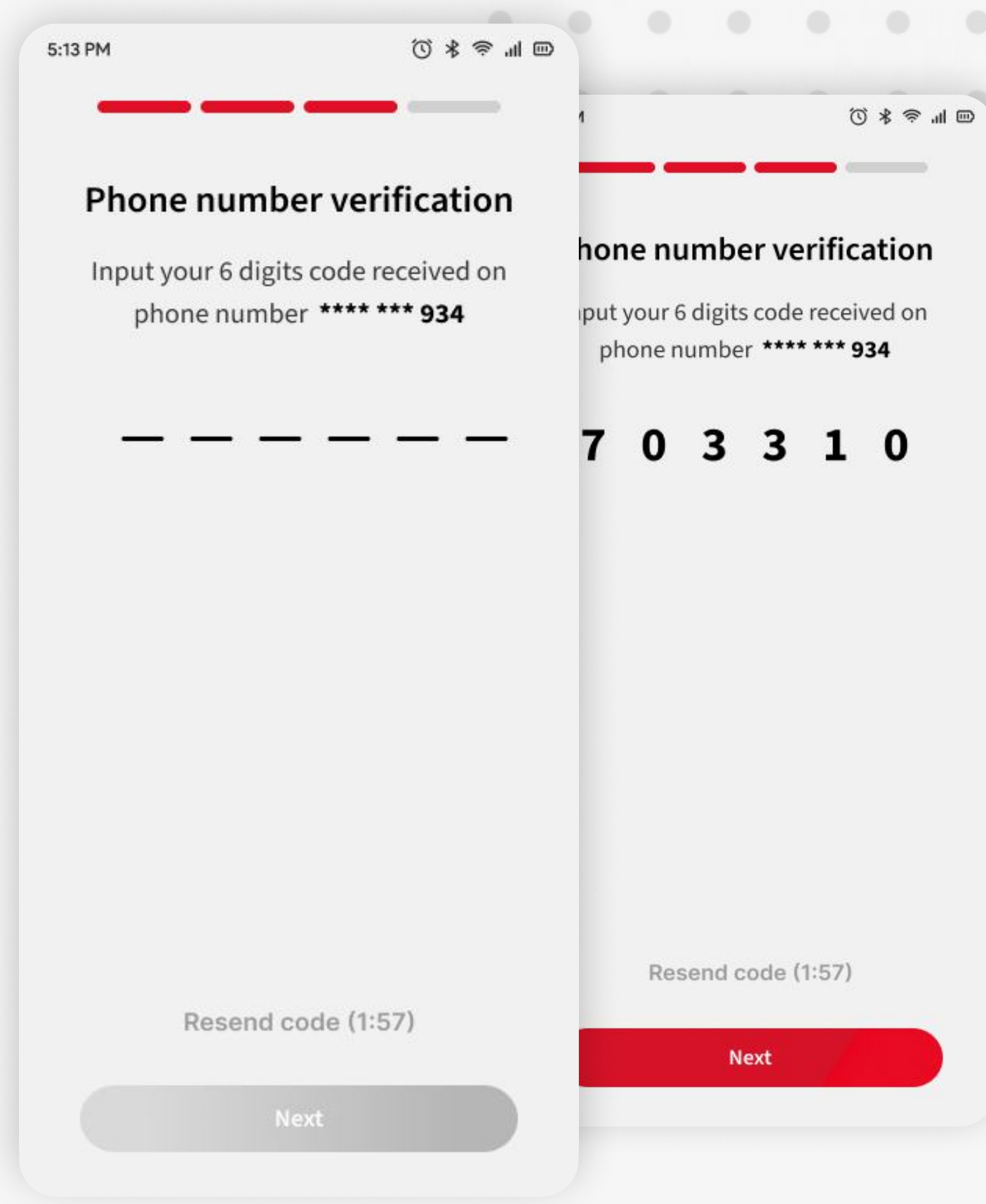


3 VERIFICATION EMAIL

■ Enter the verification code received at the email address declared and associated with your BRD account and then click **"Continue"**

4 VERIFICATION PHONE NUMBER

■ Enter the verification code received via SMS to the phone number declared and associated with your BRD account and then click **"Next"**



✓ CONGRATS!

You can now enjoy the YOU experience on another device!